Computer Technician & Graphic Designer



23 Mount Laurel Crescent, Winnipeg MB, Canada, R2J 4C1 204 371 5566 | doug.rempel@me.com | www.dougrempeldesign.ca

To whom it may concern,

I am a hard-working and determined professional seeking an opportunity to succeed in a dynamic company such as yours. I have over 10 years experience in both the digital design and technology industry.

My experience in differing levels of responsibility and leadership have given me a good foundation for management. Specifically, I have been directly involved with interviewing, hiring, training and staff development.

The following highlight my key skills:

- able to effectively manage my time through careful planning and organization
- an aptitude for identifying and resolving problems efficiently
- excellent communication skills that result in positive interpersonal relationships
- a track record of meeting deadlines and producing accurate work of a high standard
- proven ability to make sound decisions based on valid information
- the capacity to learn and and apply new information quickly and accurately
- strong Mac and PC computer skills with proficiency in MS Office

The enclosed resume expands on my qualifications and experience.

I am confident that my work ethic and aptitude would be an asset to the needs of your organization. Thank you for your time and consideration.

Sincerely, Doug Rempel

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Experience

CAD Production Design Manager
Marketing Co-ordinator
Lead Graphic Designer
Sales Support Administrator
@ SunCo Sunspaces Inc.
2014 - Present

Focus

- re-branded company •
- developed all marketing materials •
- interviewed, hired & trained new staff
 - produced 3D CAD drawings •
 - delegated tasks to subordinates •
 - contributed to marketing strategies
 - public relations representative •
 - sales qualifying & administration
 - conducted safety meetings •

Software Trainer & Genius Bar Service Tech. @ Apple Inc. 2010 - 2014

Focus

- trained customers in Mac OS software
 - triaged & repaired devices •
 - high volume customer service •
 - product sales using POS systems
 - continued learning in software •

Lead Graphic Designer & I.T. Admin@ One World United 2008 - 2010

Focus

- created marketing graphics
- task delegation
- office network & workstation
- large volume print operations

Freelance Graphic Designer @ Doug Rempel Graphic Design 2008 - Present

Focus

- brand development
- logo design
- business card layouts
- miscellaneous

Professional Development

- professional customer service workshops
- acquired 5 SolidWorks 3D CAD modelling Certificates
- nominated and appointed as public relations representative
- designated as safety representative
- promoted to team leader
- promoted to manager

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Skills About Me

Technology

- workstation networking
 - FTP client operations •
- Mac / PC assembly & repair
 - file backup & recovery •
- iOS device triage & repair •
- OS installation & formatting •
- general computer maintenance
 - photography •

Software

- Photoshop •
- Lightroom •
- Illustrator •
- inDesign •
- SolidWorks 3D CAD •
- SolidWorks Composer
 - Mac OS •
 - Mac iWork Suite
 - Windows OS •
 - Microsoft Office •

Other

- high attention to detail •
- excellent communication
 - sound judgement •
- thrive in leadership environments •

I am a 31yr old, Manitoba born technology guru and graphic designer with an obsessive attention to detail. I enjoy a challenge and thrive in environments where contributing my \$0.02 is valued. I take pride in my excellent interpersonal and communication skills.

When I'm not behind a computer, you can often find me behind a guitar, playing with other musicians or pulling on wrenches in my garage. Being a former mechanic, I love working with my hands, staying busy and finding new hobbies.

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References

Jon Billings General Manager @ SunCo Sunspaces

204 888 2965 jon@suncosunspaces.com Maria Brandstrom Manager @ Apple Inc.

204 470 4500 mbrandstrom@apple.com Rick Lange (Former Wpg. Police Inspector) Head Of Security @Red River College

> 204 782 7461 alange@rrc.com